software/cloud engineer; AI Masters Student
@full-stack/backend engineering: currently focusing on Java/JS frameworks
(strong Python background)

Jack Cody Heseltine

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Technical **Skill Sheet**

My work experience matches and expands my skills from formal training in Software Engineering, underlined documented on my website (BSc-Level with Technical Thesis) — I am also not including research and theoretical skillsets (AI studies at Masters Level) or own research projects in this list. *This list is about hard (some soft) skills that make a difference on the job.*

This list is growing! I am learning at FAW, a university spin out focussed on Enterprise Content Management (ECM)

In Software

- Programming languages + concepts: Java, Python, Mathematica, C#, C++, C, and Pascal
- Scripting languages: Python, JavaScript, Mathematica, PHP
- Docker, efficient versioning and updating modules, Maven as build tool for Java
- Deep Alfresco (ECM) with Modelling and BPMN experience (also D.velop), Java for backend, JavaScript/TypeScript and Angular for frontend

*I credit my **DevOps** role at a Red Cross blood bank in Austria for most of this knowhow*

General IT

- Active Directory maintenance
- Azure Pipeline and System Environments maintenance for IT projects
- General Support, IT problem solving for Windows, Powershell scripting for tasks
- Mac environments for creative work, Adobe Suite included.

I have true cross-industry experience in that I came up in Entertainment, before switching to IT and Software for more analytical work.

Soft and General Business Skills (see **Resume Easter egg!**)

- You know what: I have worked that **customer service** job (Grand Central Apple Store in my case, two years) — that teaches you something. You understand this fully if you have worked in customer service.

- Phones and scheduling (for a producer), (agency) mailroom for general business processes: working with the relevant stakeholders and mostly, IT, to automate processes is something I love. I hate busy work without meaning, e.g. keeping excel lists, when there is a way to hand the task off to a machine.

Resume Easter egg! (Hidden in tech skills sheet, continue on second page below if not interested.)

SCOTT RUDIN PRODUCTIONS, PRODUCER'S ASSISTANT, NEW YORK, NY — 2019-2020/SEP-DEC
Full Assistantship in NYC film & theater power house with IT/process optimization & autom.
- Many paper-based workflows, above all morning/evening call sheets, were automatable
- Fun fact: managed one of NYC's busiest phone schedules in the process (part of the job)
THE GERSH AGENCY, (PAID INTERN) MAILROOM ASSISTANT, NEW YORK, NY — 2018-2019 (SR YR INTERN)
"Mailroom track"-learning from the sell side. Busy desk + Mailroom/Floating & IT Services
APPLE INC., FAMILY ROOM SPECIALIST, GRAND CENTRAL GENIUS BAR, NEW YORK, NY — 2016-18 (2 YRS)
Customer service/group teaching (computer literacy) in Grand Central Terminal (@college)

Thank you for your consideration. See also https://heseltime.github.io/ for a portfolio